

Cate Le Grice-Mack MBE
Who I amTWSW director,
SoS appointee to Cotswolds conservation board
chair of First group bus users

Welcome the council's determination to get to grips with air quality

However it must at the same time get to grips with the **congestion**

And respond to the equally important challenge of **CO2 emissions**
and **climate change**

The City is a poor environment for residents and visitors alike:
but these are the people who bring the lifeblood of a cultural and
commercial City

The pavements of our World Heritage City are overcrowded and
damaged, and parked on by private cars and delivery vans

The proposed imposition of the congestion charge on buses but not
cars is a serious error of judgement that the council will live to
regret.

It penalises those who are too young, too old or just cannot afford to
buy a car, or just don't want to.

If you fail to provide better opportunities for people to use public
transport the roads into the city – already moving at a snail's pace
at rush hours – will clog up further with one or two people to every
tonne of car metal

Work **with** our public transport providers, don't penalise them

We should be learning from good examples elsewhere, and there
are plenty

From Shrewsbury to other World Heritage cities, where their centres are wide spaces free of private cars, with good facilities for disabled access

It is increasingly shown that people spend more in retail centres, and come away after a better experience when they are delivered there in quality public transport, without the worries of parking and fighting their way in and out.

Quality, attractive public transport delivers more people with less impact and is what is needed in this World Heritage City to take the pressure off the historic streets

It concerns me that you no longer have an officer liaising with bus users and the companies to develop a proper bus strategy.

If you miss this opportunity to tackle congestion you will only have to revisit it at further and more cost in the future